

# DP-400 INSTRUCTION GUIDE

## 1. VOL Dial ON/OFF

Power on/off and set output volume.

The audio automatically starts when power is turned on.

## 2. Power Light (on case top)

The power light is lit when power is on.

## 3. Change Button

Press once to advance to next track.

If you go beyond the last track, it will reset to the first track.

The DP-400 remembers which track was playing before power failure.

It will resume with the same track when power is restored.

## 4. Speaker Button (on case top)

Press this button once to monitor the audio via the internal speaker.

Press again to turn speaker off.

Note that the MOH output is always on whether the speaker is turned on or off.

## 5. LED Display

Display current track number playing.

## 6. O/P Socket

Audio output socket.

Connection to Line Isolation Unit

## 7. Power Socket

Plug the supplied power adaptor into an AC outlet of proper voltage ( specified on the adaptors label).

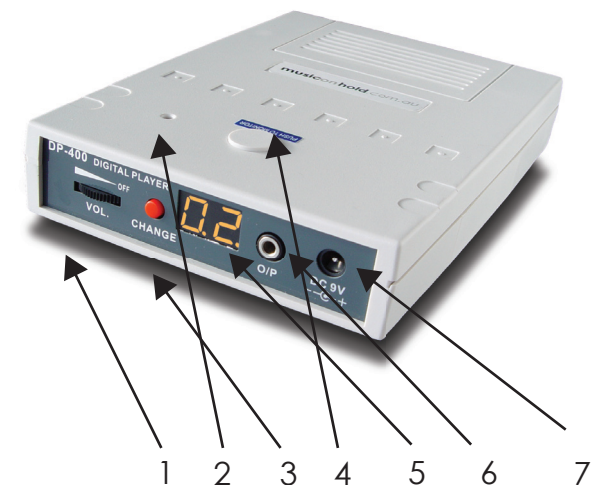
## Package Content

1 x DP-400 Player Unit

1 x Power Adaptor

1 x Compact Flash Card (inserted)

1 x Line Isolation Unit (LIU) with 5 interface to PABX options



See back page for feature descriptions

## Music On Hold Australia

Music On Hold Australia is a division of Business Music & Voice Pty Ltd  
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# OPERATION GUIDE

## INSTALL//REMOVE COMPACT FLASH CARD

When inserting or removing the compact flashcard you **MUST TURN OFF THE POWER.**

Remove the Compact Flashcard Cover. ( located on underside)

Insert the Compact Flashcard in the direction of the label.

Do not use excess force as this may damage the compact flash card slot.

To remove the Compact Flashcard, press the black lever to eject.

## PHYSICAL CONNECTIONS

Plug in the power adapter and LIU.

The other end of the LIU cord should then plug into the Music On Hold Socket connection on your phone system.

## OPERATING THE DP 400

Simply turn on the power with the Compact Flashcard inserted.

The audio will start to play continuously until the power is turned off.

Monitor Audio by pressing the Speaker Button. "Push to Monitor".

Press again to turn the speaker off.

Adjust the Music On Hold volume using VOL/DIAL.

## CHANGING TRACKS

On initial power up, all tracks will be played.

This is indicated as "AL" by the LED display.

When in "AL" mode, the DP400 will play each track sequentially and loop when last track is reached.

To play an individual track in repeat mode, press the change button to the desired track number. Up to 99 tracks can be stored on the compact flash card for playback.

The DP400 remembers which track was playing in the event of a power failure and will resume with the selected track when power is re-applied.

## UPDATING YOUR MESSAGE/MUSIC

Professionally recorded advertising & Licence- Free Music can be updated by contacting us on 1300 553 991 during business hours or anytime by emailing [scripts@musiconhold.com.au](mailto:scripts@musiconhold.com.au) with your update request.

## AUDIO TRACK PROGRAMMING:

*PLEASE NOTE THAT DUPLICATION OF CD'S INTO DIGITAL FORMAT IS A BREACH OF COPYRIGHT LAWS.*

The DP400 can play both mp3 and wav. Files. Both file formats can coexist on the same flash card. Your compact flash will be pre-loader with your selection of Licence-Free Music or Music On Hold Master production.

Files are loaded with 3 digit numbers at the beginning of the file name.

For example: 001anyname. mp3 will become track 1, and 055anothername.wav will become track 55. Track numbers higher than 99 will be ignored.

Track numbers do not have to be consecutive, missing tracks will be skipped.

## TROUBLE SHOOTING

### 1. THERE IS NO SOUND.

- Make sure the output level is turned up.
- Turn on the internal speaker.

If the audio can be heard from the internal speaker check that the LIU cable is secure.

c. If there is no audio from the internal speaker, the flash card may have been installed improperly. Turn OFF the power supply and re-install the compact flashcard.

### 2. IT'S PLAYING THE WRONG TRACK

Press the Change Button momentarily to advance to the next track. Repeat this process until the desired track is reached. to play all tracks press change button until "AL" is displayed.

### 3. THE SOUND IS DISTORTING.

The output level is too high. Decrease the volume using the VOL/OFF dial.

*If you require further assistance please contact [support@musiconhold.com.au](mailto:support@musiconhold.com.au) or on 1300 553 991*

## Connection Diagram

